



**GROBY COMMUNITY COLLEGE**

Achieving Excellence Together

## Community User Questionnaire

**We aim to provide an affordable and diverse range of facilities for all and value your comments and feedback. We strive to make each visit an enjoyable one so please tell us what you think by answering the following questions. Many thanks for your support.**

**Name of Group/User (optional)** \_\_\_\_\_

### How did you hear about Groby Community College hire facilities?

Local Newspaper/Magazine Article

College Website

Friends & Family

Student at College

Other

Please state:

### Why do you visit these facilities?

For Leisure

Sports Competitions

After School/External Clubs

Training

Meetings

Other

Please state:

### Is the quantity and variety of the facilities sufficient?

YES

NO

### How would you rate the equipment of the facilities you hire?

Excellent

Very Good

Good

Poor

Cannot comment

### What other equipment would you like available? Please state.

### How would you rate the condition of the facility you have hired?

Excellent

Very Good

Good

Poor

Cannot comment

Further comments if required:

**How would you rate the hygiene condition of the changing rooms/toilet facilities?**

- Excellent
- Very Good
- Good
- Poor
- Cannot comment

Any further comments:

**How would you rate the helpfulness of Premises Staff?**

- Excellent
- Very Good
- Good
- Poor
- Cannot comment

Any further comments:

**How would you rate the helpfulness of the Facilities Administrator?**

- Excellent
- Very Good
- Good
- Poor
- Cannot comment

Further comments if required:

**How would you rate the helpfulness of other College Staff?**

- Excellent
- Very Good
- Good
- Poor
- Cannot comment

Any further comments:

**Do you feel there is adequate signs and directions for you and your members to locate your activity?**

- YES
- NO

Any further comments:

**How would you rate the Community Office opening hours?**

- Excellent
- Very Good
- Good
- Poor

Any further comments:

**How would you rate the opening hours of the facilities?**

Excellent	<input type="checkbox"/>
Very Good	<input type="checkbox"/>
Good	<input type="checkbox"/>
Poor	<input type="checkbox"/>

Any further comments:

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**How would you prefer to receive information/correspondence?**

**Please tick**

Post	<input type="checkbox"/>
Email	<input type="checkbox"/>
Telephone	<input type="checkbox"/>
Mobile text message	<input type="checkbox"/>

**How often do you visit the College Website?**

**Please tick**

Weekly	<input type="checkbox"/>
Monthly	<input type="checkbox"/>
Occasionally	<input type="checkbox"/>
Never	<input type="checkbox"/>

**What would you like to see on the Community web page?**


**How would you rate the Hire Charges for use of your facility?**

Good value	<input type="checkbox"/>
competitive	<input type="checkbox"/>
Slightly High	<input type="checkbox"/>
Expensive	<input type="checkbox"/>
Not sure	<input type="checkbox"/>

**Would you recommend the Facilities to friends and family?**

YES	<input type="checkbox"/>
NO	<input type="checkbox"/>
Maybe	<input type="checkbox"/>

**How do you rate the Community Cafe?**

Good value	<input type="checkbox"/>
competitive	<input type="checkbox"/>
Slightly High	<input type="checkbox"/>
Expensive	<input type="checkbox"/>
Not sure	<input type="checkbox"/>

**Are the visitors parking areas adequate?**

YES	<input type="checkbox"/>
NO	<input type="checkbox"/>

Any further comments:

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**ADDITIONAL COMMENTS:**

Is there anything else you would like to share with us?


**Advertising**

We are keen to publicise to our students and other community members, the opportunities that are available to them here at Groby Community College. If you have a poster/leaflets/photographs and/or a website address available to promote/advertise your club/event please kindly provide this. In addition, we would like to get written testimonials from users sharing your experience of using the college, so that this can be used in our promotional material. Please let Sangeeta Patel, Facilities Administrator or Pam Hollingshead, Business & Site Manager know if you are prepared to do this.